

# Ambiguous Persuasion

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# Preliminaries

- Consider communication between a sender and receiver
- Both players hold prior belief  $p_0$  about an unknown state  $\omega$
- The sender selects a signal structure  $\pi(m|\omega)$  that provides information in message  $m$  about  $\omega$
- Upon observing  $m$ , the receiver takes an action  $a$ , which affects players' payoffs
- The sender selects the signal structure, which maximizes her ex-ante payoff

## Preliminaries

- Suppose first that both players are *Bayesian* (Kamenica and Gentzkow, 2011)
- Each message  $m$  induces a Bayesian posterior belief

$$p = p(m) = \Pr(\omega|m) = \frac{p_0(\omega) \pi(m|\omega)}{\tau(m)}$$

- The receiver takes an action that maximizes his posterior payoff

$$a = \hat{a}(p) \in \arg \max_{a \in A} E_p[U(a, \omega)]$$

- Both  $p$  and  $\hat{a}(p)$  result in the sender's *posterior payoff*

$$V(p) = E_p[v(\hat{a}(p), \omega)]$$

# Preliminaries

- Any distribution of posterior beliefs  $\{\tau(m), p(m)\}$  must be Bayes plausible

$$E_{\tau}[p(m)] = p_0.$$

- The *optimal* distribution  $\{\tau^*(m), p^*(m)\}$  provides the ex-ante payoff  $\bar{V}(p_0)$ , where

$$\bar{V}(p) = \sup \{z \mid (p, z) \in \text{co}(V(p))\}$$

is the concave closure of  $V(p)$ .

- The persuasion is valuable if  $\bar{V}(p_0) > V(p_0)$

## Preliminaries: ambiguous signal structures

- Suppose the sender adds another signal structure  $\pi'(m|\omega)$  and randomizes between  $\pi$  and  $\pi'$ 
  - the receiver is uninformed whether a message  $m$  is sent by  $\pi$  or  $\pi'$
- Randomization does *not* benefit the sender
- A convex combination of signal structures is an (*ambiguous*) signal structure

$$\pi'' = \alpha\pi + (1 - \alpha)\pi'$$

## Main question

What is the value of ambiguous persuasion if both players have maxmin preferences?

## Model: maxmin preferences

- Upon receiving a message  $m$ , the receiver builds the set of Bayesian posteriors  $P_m$  for all signal structures  $\{\pi_k\}_{k=1}^K$  in the ambiguous device

$$P_m = \left\{ p_m^k | p_m^k = \frac{p_0(\omega) \pi_k(m|\omega)}{\tau_k(m)} \right\}$$

and takes an action

$$\hat{a}(P_m) \in \arg \max_a \min_{p_m^k \in P_m} E_{p_m^k} [U(a, \omega)]$$

- Similarly, the sender has maxmin preferences. Given a set of signal structures  $\{\pi_k\}_{k=1}^N$  in the ambiguous device, his ex-ante payoff is

$$EV = \min_k E_{\tau_k} E_{p_m^k} [v(\hat{a}(P_m), \omega)]$$

## Key trade-off

- For maxmin preferences, adding an extra signal structure  $\pi'$  makes a difference
- On one side, the sender can be **hurt** by  $\pi'$ :
  - if  $\hat{a}(P_m)$  is unaffected by  $\pi'$ , the sender's ex-ante payoff can only decrease

$$EV = \min_k E_{\tau_k} E_{P_m^k} [v(\hat{a}(P_m), \omega)]$$

- On the other side, the sender can **benefit** from  $\pi'$ :
  - $\pi'$  affects the set of Bayesian posteriors  $P_m$
  - a modified  $P_m$  can result in the more favorable actions  $\hat{a}(P_m)$  for some message
  - this can potentially increase the sender's ex-ante payoff



# The value of ambiguous persuasion

- **Main result 1:** the paper provides the maximum ex-ante payoff  $EV$  of the sender across all ambiguous signal structures
- $EV$  has a clear geometric meaning

## The value of ambiguous persuasion

- Consider the sender's posterior payoff

$$v(p, P_{-1}) = E_p[v(\hat{a}(P), \omega)], \text{ where } P = p \cup P_{-1}$$

for a given posterior belief  $p$  and a set of  $K - 1$  posterior beliefs  $P_{-1}$ .

- Denote  $V(p, P_{-1})$  the concave closure of  $v(p, P_{-1})$

$$V(p, P_{-1}) = \sup \{z \in \mathbb{R} \mid (P, z) \in \text{co}(v(p, P_{-1}))\}$$

- Let  $\bar{V}(p)$  be max projection of  $V(p, P_{-1})$  on a single dimension of beliefs

$$\bar{V}(p) = \max_{P_{-1} \in (\Delta\Omega)^{K-1}} V(p, P_{-1}).$$

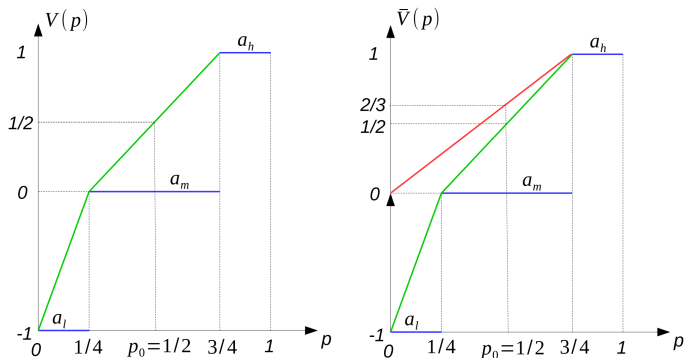
- Then, the sender's maximum ex-ante payoff is  $\bar{V}(p_0)$

## The value of ambiguous persuasion: leading example

	$\omega_l$	$\omega_h$
$a_l$	-1, 3	-1, -1
$a_m$	0, 2	0, 2
$a_h$	1, -1	1, 3

- Two states:  $\omega_l, \omega_h$
- Prior belief:  $p_0 = \Pr\{\omega_h\} = \frac{1}{2}$
- Sender's preferences:  $v(a_h) > v(a_m) > v(a_l)$
- Receiver's preferences:
  - $a_l, a_h$  are risky
  - $a_m$  is safe

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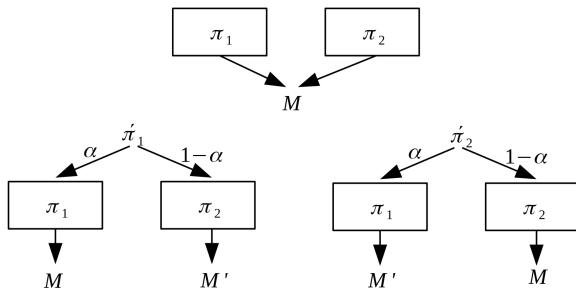


- $\pi_1 \rightarrow p(m_l) = 0, p(m_h) = 3/4$ ;  $\pi_2 \rightarrow p(m_l) = 1/4, p(m_h) = 3/4$
- Suppose the sender uses the ambiguous device:  $\{\pi_1, \pi_2\}$ 
  - Good news:  $\hat{a}(m_l) = \hat{a}(0, 1/4) = \hat{a}(1/4) = a_m$
  - Bad news:  $EV = \min \{EV(\pi_1), EV(\pi_2)\} = \min \{2/3, 1/2\} = 1/2$

## Tool: synonyms

- Thus,  $EV$  can potentially achieve  $2/3$
- This requires modifying signal structures. How?
- A solution: using synonyms
  - (Strong synonyms) messages  $m$  and  $m'$  induce identical sets of posterior beliefs  $P_m = P_{m'}$
  - (Weak synonyms) messages  $m$  and  $m'$  induce identical receiver's actions  $\hat{a}(P_m) = \hat{a}(P_{m'})$

# Synonyms



- $\pi'_1 = \alpha\pi_1 \oplus (1-\alpha)\pi_2$ ,  $\pi'_2 = (1-\alpha)\pi_2 \oplus \alpha\pi_1$
- Naturally,  $EV(\pi'_i) = \alpha EV(\pi_1) + (1-\alpha) EV(\pi_2)$
- $P_{m_l} = P_{m'_l} = \{0, 1/4\}$ ,  $P_{m_h} = P_{m'_h} = \{3/4, 3/4\}$ ,
- As  $\alpha \rightarrow 1$ , both  $\pi'_1 \rightarrow \pi_1$  and  $\pi'_2 \rightarrow \pi_1$ .
- Hence,  $\min\{EV(\pi'_1), EV(\pi'_2)\} \rightarrow EV(\pi_1) = 2/3$

## Synonyms are necessary

- **Main result 2:** If optimal ambiguous persuasion is valuable, then weak synonyms are *necessary*
  - Intuitively, synonyms are needed to hedge against low-payoff signal structures
  - They preserve the desired sets of posteriors (or receiver's actions) across messages
- How many signal structures are needed for the optimal ambiguous persuasion? Only two.

# Conclusion

- The paper provides the sharp characterization of optimal persuasion with maxmin preferences of players
- It provides the necessary and sufficient tools for the solution
- It demonstrates how synonyms and ambiguity in messages appear endogenously in communication
- Ideas are clear and intuitive *ex-post*, but (very) non-trivial *ex-ante*



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# Comments

- Ambiguous persuasion is more effective than Bayesian persuasion, but it is more complicated
- It requires more complicated signal structures and a bigger message space (as dictated by maxmin preferences of the sender)
  - this problem can be relaxed in the case of the Bayesian sender
- It requires randomizing among signal structures (as dictated by maxmin preferences of the receiver)
  - An ambiguous device is a mixture over signal structures. It is an element in

$$\Delta\pi = \Delta(\Delta p) = \Delta(\Delta(\Delta\Omega))$$

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- How to implement ambiguous devices in practice?
- If the marginal cost of implementation is  $C$ , is it lower than the marginal benefit of ambiguous persuasion:

$$\bar{V}(p_0) - V(p_0) \geq C$$

- What can be achieved with simple signal structures, say, deterministic ones?

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